

THURSDAY 16 JULY 2009

Time	Title	Speaker	Contents
09:00	Welcome	Dirk Byker, President of SARPA	
09:15	Welcome from the Host City	Executive Mayor, Ald. Dan Plato City of Cape Town	
09:30	Keynote Address Alderman Clive Justus City of Cape Town		
10:15	REFRESHMENTS		
BEST PRACTICES			
10:45 1.	Combating non-ferrous metal thefts: The City Of Cape Town story	Pieter van Dalen MP. Member of Parliament for Kuilsriver DA Deputy spokesperson on Public Enterprises Deputy Minister in Shadow cabinet on Public Enterprises	A presentation on sharing "best practice" with the establishment of the City Of Cape Town Copper Theft Task team called the "Copperheads", focusing on the correct way to combat non-ferrous theft.
11:45 2.	Securing Services Income in a South African City	Mark Wilson, City of Ekurhuleni	Overview of the challenges to securing income from services. A value chain starting at the meter, which needs to ensure that, every customer gets a regular and accurate account.
12:15 3.	Overview of the Eskom Energy Loss Management Programme	Maboe Maphaka, Energy Trading, Eskom Distribution	Overview of Eskom's 4 year Energy Loss Management Programme (ELP) and the strategy, findings and lessons learned up to date.
12:45	LUNCH		
13:15 4.	"Fishing for Sardines or Tuna": A presentation by Revenue Protection staff of Cape Town	Greg Stopford, Electricity, Revenue Protection City of Cape Town	Overview of the carefully balanced attention given to both large and small customers by the City of Cape Town's Revenue Protection staff and their dedication to successfully achieve goals.
14:15 5.	An integrated approach focused on processes, people and technology towards a winning strategy	Erik Saayman, Actaris	Successes in terms of Revenue protection can only be accomplished if elements of revenue protection are present in the end-to-end Prepayment Value chain. A case study from Tanzania
14:45 6.	Delivering Management Information from Regulatory Performance Measurement	S. Moshidi, Department of Water Affairs and Forestry	The Regulatory Performance measurement System (RPMS) is a DWAF initiative, which measures Water Services Authorities on 11 compulsory key performance indicators of which minimizing losses is a crucial part
15:15	REFRESHMENTS		
REVENUE PROTECTION PROCESSES			
15:35 7.	Overview of how to ensure sustainability of Energy Loss Management	Damian Padachi, ELP Programme Management, Eskom Distribution Hlobi Mncwabe, Consultant, EON Consulting	Overview of how to address energy losses and ensure sustainability by utilizing resourcing methodology, key findings and lessons learned
16:05	Funding and viability of	Ronalda Fisher	A case study of implementing a non-

8.	revenue protection	PSI International	technical consumption efficiency program and the cost vs. increased revenue of implementing the program. Working at risk as an alternative source of funding.
16:35 9.	Ring-fencing of Electrical Networks, to ensure improved measurement and effective energy balancing	Jayesh N Pillai, Consultant, EON Consulting Bolden Ramokgopa, Energy Trading, Eskom Distribution	Overview of the approach used in the implementation of the "Ring-fencing concept" for energy loss management purposes and the lessons learned in Eskom projects
17:05	DAY CLOSURE		
19:00	Civic Reception, Castle of Good Hope		

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08:00	REGISTRATION AND REFRESHMENTS		
CRIMINAL AND LEGAL PROCESSES			
08:30 10.	The effectiveness of the judicial system and its enforcement in successfully prosecuting electricity offenders	Nerita Parbhoo, Eskom Distribution	Review of the current legislative practices, and landmark judgments, both from a national and international perspective, as well as the building blocks of a draft legislative framework.
09:00 11.	Legal developments regarding non-ferrous metal theft: Improved combating of revenue losses	JA van der Walt, South African Police Service	With the passing of the new Second-Hand Goods Act, (6 of 2009), Utilities need to do proper planning and implement effective programs, in order to combat losses through the theft of non-ferrous metals
PANEL DISCUSSION			
09:40	What impact will the implementation of smart meters have on Revenue Protection Processes	Rens Bindeman, Revenue Investigations Itzick Michaeli, Israel Electric Corporation Roland Hill, Landis + Gyr	
10:40	REFRESHMENTS		
TECHNOLOGY SOLUTION			
11:10 12.	Water theft in the City of Cape Town: An overview of problems and processes to counter the theft	Alf Moll, City of Cape Town	Feedback regarding the solutions implemented in the City of Cape Town, in their effort to reduce water losses and recover revenue.
11:40	Remote Service Management with IEC 62055-32 Multi Part Metering Systems	Roland Hill, Landis + Gyr (Pty) Ltd	Benefits of adding communication and control parts to split meter installations for enhanced revenue management and remote auditing.
12:50 13.	Using Technology to protect your revenue	Hugo Götze, MOTLA Engineering (Pty) Ltd	Municipalities can apply technology to protect and increase their revenue. Integrity is the main reason why the monthly billing is less than what it should be. Using the correct technology will ensure data integrity leading to an increased billing run.
13:20	Members Forum & Closure		
13:40	LIGHT LUNCH		

